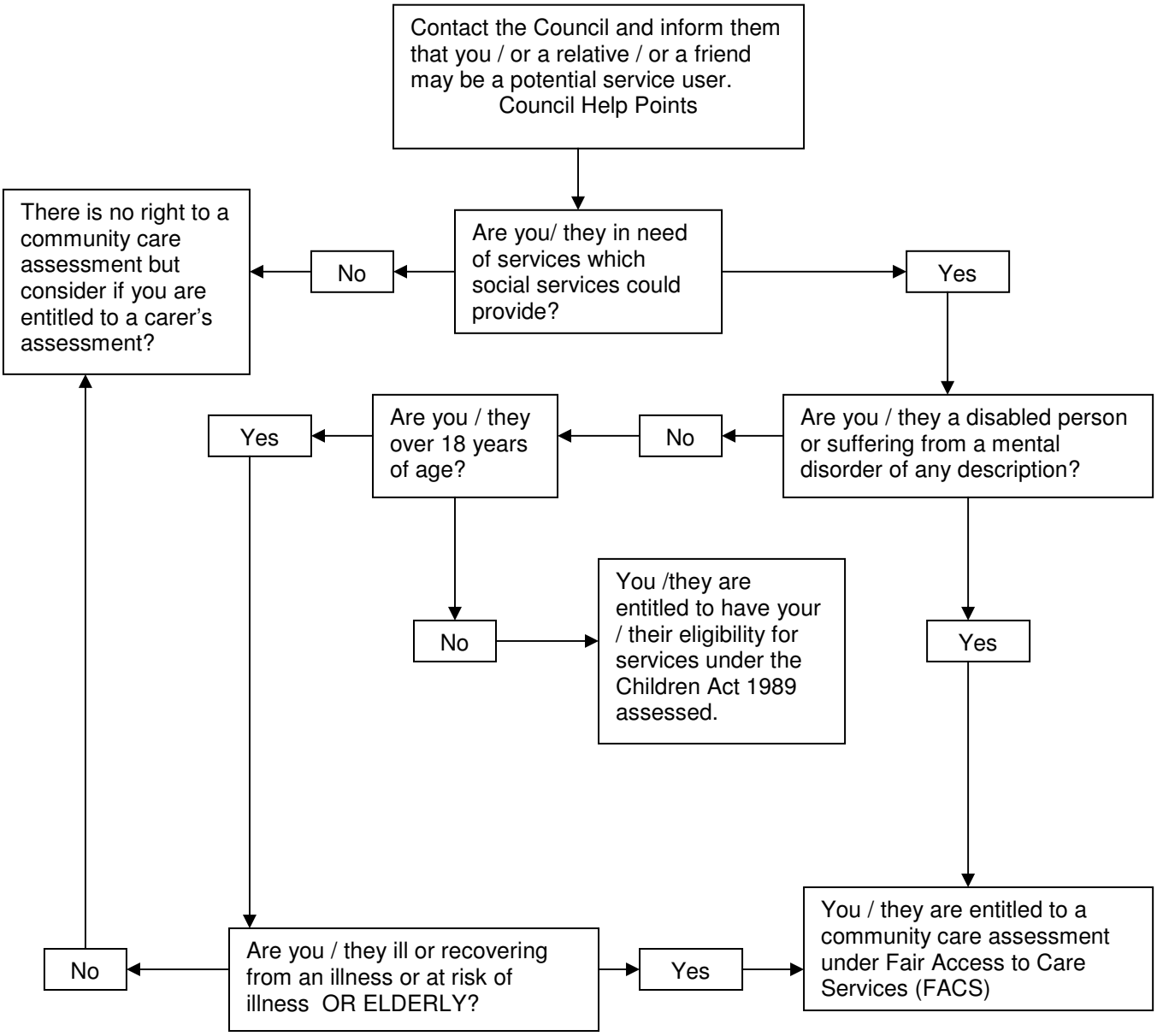
Contact the Council and inform them that you / or a relative / or a friend may be a potential service user.
Council Help Points
Are you/ they in need of services which social services could provide?
No
There is no right to a community care assessment but consider if you are entitled to a carer's assessment?
Yes
Are you / they a disabled person or suffering from a mental disorder of any description?
No
Are you / they over 18 years of age?
Yes
No
You /they are entitled to have your / their eligibility for services under the Children Act 1989 assessed.
Yes
Are you / they ill or recovering from an illness or at risk of illness OR ELDERLY?
No
Yes
You / they are entitled to a community care assessment under Fair Access to Care Services (FACS)